WEDIDIT.



Food co-op

ANNUAL REPORT 2019

Working together to nourish our community.

2019—The year we finally built our dream...

From your Board President & General Manager

2019 was a very busy and fun year for our Co-op. After several years of planning, finally we were able to build a much-needed expansion of our store, which greatly improved our working conditions as well as increased our processing and storage space. Adding more storage allowed us to open up more retail space and rearrange the flow to improve both working and shopping conditions. It also allowed us to make needed improvements to other facets of our operations, such as removing the tiles that were disintegrating under our feet. Our thanks for putting up with it all!

This work was accomplished without needing to close the store and with a minimum of disruption to our members or our sales. In fact, it was a good year for us financially. We grew sales and we made a small profit, which we are able to share back to member-owners. That's pretty uncommon in the grocery world. Wow!

But we couldn't have done it without the stellar work of our staff, who put up with a very long year of noise and disruptions to their workspace—our hats are off to them! We couldn't have done it without the understanding of our vendors, who had to accommodate new delivery times and locations as well as a very congested parking lot. We also couldn't have done it without the support of the Development Cooperative, who helped us navigate the many different stages of our complex project. We couldn't have done it without the investment of our Board of Directors, who kept a sharp eye on the process

and asked the tough questions along the way. And we couldn't have done it without you, our 6500 members. Thank you for your continued support and investment in this amazing community-owned grocery store.

Now we are here in the spring of 2020, working hard to meet our members' needs during the coronavirus. Working under a new set of adverse conditions has been even more challenging and confusing, to say the least. We continue to be thankful for our staff who come to work and give their very best every day under stressful conditions. We also continue to be grateful for our members' support and understanding. Truly, we couldn't have done it without you, you're our Jam! Thank you.

YOUR CO-OP BOARD

Owen Rowe, President Juri Jennings, Vice President Lisa Barclay, Secretary Monica le Roux, Treasurer Charlie Dick, Board Member





We have a beautiful new store!

During a year of remodel, we stayed open the whole time and made a small profit!

We couldn't have done it without you! Thank you!



Sharing is Caring! We gave our old shelving to Orcas Food Co-op.

Throughout our project recycling and reusing materials has been a consistent theme, from reusing wood to giving shelving away to other local stores.



Adam and Dave load up shelves for Nash's Organic Produce!



Our old cedar trellis was repurposed as paneling in the store and old windows were elegantly made into a wall.

We Couldn't Have Done it

Without Our Staff!

The Co-op added 401k and long-term disability insurance to staff benefits and approved an across the board raise for 2020! With wages, employee discounts and health insurance the Co-op invested \$3.508.656 in staff! High-5s are acknowledgments made by a manager. Hearty Thank You Nominations can be nominated by members or staff, and Bravocados are a thanks on the fly for which an employee is awarded Rose Theatre tickets. These are some of the ways we congratulate staff for going above and beyond the scope of their job.



High-5 Kathy: You go the extra mile with our customers to the point where they ask for you when they come in! You always show up bright and shiny, eagerly living in the goal of keeping our customers informed.



Paul C (Front End)

Bravocado: Thank you for being so boss in the kitchen. Working with you **ROCKS!**





HTY Nomination: Paul regularly looks for what needs to be done, from cleaning your check-stand, bagging for other cashiers. sweeping, shuffling carts and baskets, and facing or stocking -- all without



being asked.

Petra C (Food Services)



High-5: During a time of staff shortages, you have adjusted your schedules & hours and days off to help the team. It is very much

appreciated. Thank you!



Hearty Thank You:

patience and kind

encouragement,

Sharon made an

impossible task

seem easy.

Demonstrating

exceptional

Peter K (Grocery)

Mary B (Food Services)

High-5 for team-work throughout the year: Figuring out our new receiving space, working together to develop/update systems, and supporting each other! Layne - thank you for keeping everything in order, even the little things!

HTY nomination: Mary has shown exceptional leadership, professionalism, strong communication skills and an incredibly positive and collaborative attitude. She is awesome and an asset!



Nourishing Our Community

What We Gave

As part of The Food Co-op's cooperative spirit, it is our mission to support the greater community in a variety of ways. We commit to sharing our prosperity by providing financial and organizational resources when feasible. In order to make a larger impact in areas that connect with our values, The Food Co-op gives priority to organizations and community groups that fit into one of the following categories: Improving Food Access; Sustainable Agriculture, Land, and Sea Steward; Healthy Kids, Families, and Animals; and Supporting the Cooperative Model.

100+
people attended
the 2nd annual
Eat Local First
Trade Meeting
we sponsored



\$2500 JUMP Inclusive Playground



\$16,250 given to local community events



\$21,085 given to 65 different Jefferson County non-profit organizations





\$500 matching donation to support Blue Heron orchard mulching party





\$12,606
spent teaching cooking classes
& more in our community



\$1056
Grow Fund granted
to Food Bank
Farm & Gardens

Lovin' Local

We have over 900 local items in the store!

Here are a few ways we support local. Every year, our produce manager meets with each farm to review and plan, so we can all have a productive year. We began paying more for local produce produced early in the season to ensure local produce for more months of the year. Our Produce Team tours local farms to learn more about where our food comes from and to cement relationships to our local growers. To support new local vendors we assist them in taking the WSU Cultivating Success business class series. We love all of our farmers and vendors!

Local 5 are
products from our 5
surrounding counties:
Clallam, Kitsap,
Jefferson,
Mason & Island



We have 99% organic produce department!



12% of total store purchases were local



New local items in 2019: Local 5 = 48+ Local Wa=129+



366 bottles sold of Mountain Spirits Kick Ass Remedy



Working Together

Local purchases were made from 115 farmers and vendors



9400 lbs. of bulk **CB Nuts**



3086 lbs.

of chicken from

Local meat sales grew after we opened our new

processing area

from

19% to 26%



7500+ lb of fish delivered in 2019 by bicycle from **Cape Cleare**



1148 Mystery Bay 4oz chevre & over 320 jars of goat yogurt



1849 items from **Bunny's Bath (not** including bulk) & 40 gallons of soap for bathroom dispensers







FINANCIAL STATEMENTS

December 31, 2019		
SALES: COST OF GOODS SOLD GROSS PROFIT/MARGIN %	16,133,815 10,050,824 6,082,991	100.0% 62.3% 37.7%
OPERATING EXPENSES: Total Personnel Total Occupancy Total Store Operations Total Marketing & Outreach Board Expenses General Admin TOTAL OPERATING EXPENSE	4,028,001 305,412 508,464 130,062 79,093 833,469 5,884,501	25.0% 1.9% 3.2% 0.8% 0.5% 5.2% 36.5%
NET OPERATING INCOME	198,490	1.2%
TOTAL OTHER INCOME (EXPENSE) Federal Income Tax Exp	(13,561) (90,714)	0.1% -0.6%
NET INCOME (LOSS) AFTER TAXES	275,643	1.7%

December 31, 2019 ASSETS	
Total Cash	972,495
Inventory & Receivables	984,267
Total Current Assets	1,956,762
Land, Building, Equipment	5,783,248
Investments	156,027
Total Assets LIABILITIES	7,896,037
Total Current Liabilities	969,622
Total Long Term Liabilities	2,374,621
Total Liabilities	3,344,243
Retained Earnings	4,021,991
Patronage Dividends Paid	(466,837)
Capital Investments	996,640
Total Member Equity	4,551,794
Total Liabilities and Equity	7,896,037



www.foodcoop.coop

414 Kearney Street, Port Townsend, WA 98368 **360 385-2883 open daily:** 8 am - 9 pm

